


# COUNCIL COMMUNICATION

 CITY OF DES MOINES OFFICE OF THE CITY MANAGER	Number:	<b>24-021</b>	Meeting:	<b>January 8, 2024</b>
	Agenda Item:	<b>26</b>	Roll Call:	<b>24-0051</b>
	Submitted by:	<b>Matthew A. Anderson, Deputy City Manager; and John TeKippe, Fire Chief</b>		

## AGENDA HEADING:

Approving grant application to the EMC Insurance Foundation for a six-month Mobile Integrated Healthcare pilot program through the Des Moines Fire Department.

## SYNOPSIS:

DMFD has explored, and would like to pursue, a Mobile Integrated Healthcare (MIHC) program within their EMS Section. The program will provide services to assess needs and fill present health care gaps amongst high volume users (HVUs), who accounted for over 1,400 EMS responses in 2022, a trend that continued into 2023. The goal of the program is to reduce the frequency of calls from HVUs.

To pilot the program, DMFD will apply to the EMC Insurance Foundation with a request of \$199,950.43 for six (6)-month pilot.

## FISCAL IMPACT: NONE

## ADDITIONAL INFORMATION:

The total dollar amount requested in the application includes funding for one full-time MIHC employee, the vehicle and required equipment for the mobile unit.

The MIHC program will provide weekly visits to HVUs, which will include vitals and assessments, home safety checklists, medication reconciliation, arrange alternative transportation for doctors' appointments, inspect home medical devices, conduct referrals to social programs, and provide any medical education the individual requires.

The MIHC program will provide much-needed access to regular health services for the City's at risk and homeless populations.

Other communities across the United States have established MIHC or Community Paramedic programs, and these programs have witnessed up to a 60% decrease in calls from HVUs during their pilot periods. Once fully implemented, MIHC and Community Paramedic programs have been able to expand into further services for houseless populations, mental health care and opioid overdoses as well. DMFD has a goal of a 60% reduction in identified HVU calls during our six-month pilot period.

**PREVIOUS COUNCIL ACTION(S): NONE**

**BOARD/COMMISSION ACTION(S): NONE**

**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:**

Upon successful completion of the MIHC pilot program, the City Manager may consider an additional full-time MIHC staff person.

For more information on this and other agenda items, please call the City Clerk's Office at 515-283-4209 or visit the Clerk's Office on the first floor of City Hall, 400 Robert D Ray Drive. Council agendas are available to the public at the City Clerk's Office on Thursday afternoon preceding Monday's Council meeting. Citizens can also request to receive meeting notices and agendas by email by calling the Clerk's Office or sending their request via email to [cityclerk@dmgov.org](mailto:cityclerk@dmgov.org).