COUNCIL COMMUNICATION				
CITY OF DES MOINES OFFICE OF THE CITY MANAGER	Number:	23-293	Meeting:	June 12, 2023
	Agenda Item:	38	Roll Call:	23-0838
	Submitted by:	Dana Wingert, Chief of Police		

AGENDA HEADING:

Approval to enter into a Data Sharing Agreement between Polk County Sheriff's Office, the City of West Des Moines on behalf of Westcom Public Safety Answering Point, and the City of Des Moines.

SYNOPSIS:

The Des Moines Police Department recommends approval for the City of Des Moines to enter into a Data Sharing Agreement with Polk County and the City of West Des Moines on behalf of Westcom Public Safety Answering Point (PSAP). The agreement allows data sharing of emergency response information among the three entities by way of the CAD-to-CAD interoperability network, Des Moines Metro Hub (DMM HUB). The agreement is open ended without expiration date and includes provisions for termination by participants.

FISCAL IMPACT: NONE

ADDITIONAL INFORMATION:

- The Des Moines PSAP and the Polk County Sheriff's PSAP have historically collaborated on emergency communications (dispatch) services. Each provides physical and virtual backup for the other. Each center collects and stores data related to calls received on an independent Computer Aided Dispatch (CAD) system. West Des Moines hosts a consolidated PSAP that receives and dispatches emergency services for the cities of Clive, Norwalk, Urbandale, Waukee, West Des Moines, and Windsor Heights. They collect similar data related to calls received on their own independent CAD system.
- The proposed agreement would share data collected at each dispatch center available with personnel at the three (3) centers to assist emergency response and public safety agencies in the performance of their duties. Each dispatch center will continue to collect data using their CAD system. The agreement will allow each of the CAD systems to send and receive data by a secured connection to a central network, the DMM HUB.
- This agreement will improve interoperability of data between PSAPs and field responders to improve resilience, response times, governance, incident outcomes including safety for responders and residents.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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