


## COUNCIL COMMUNICATION

 CITY OF DES MOINES OFFICE OF THE CITY MANAGER	Number: <b>22-344</b>	Meeting: <b>July 18, 2022</b>
	Agenda Item: <b>44</b>	Roll Call: <b>22-1160</b>
	Submitted by: <b>Anna W. Whipple, CIO, Information Technology Director</b>	

### AGENDA HEADING:

Approving contract with Park Consulting Group (PCG) to provide professional services for the City's Tyler Technologies Enterprise Permitting & Licensing (EnerGov) System support and enhancements project.

### SYNOPSIS:

There are issues remaining from the implementation of the EnerGov system as well as new configuration requests as the system is used. Currently the City has only one (1) full-time Enterprise Application Analyst for EnerGov work. In order to supplement the on-going in-house work, a consultant has been identified that is able to perform assessment, configuration, and reporting work and who is experienced in the EnerGov software environment. A high-priority scope of work has been identified and an hourly estimate of costs has been provided. The contract, once it is in place, would allow the City's Enterprise Application manager and the consultant to finalize a schedule of the work to be completed.

### FISCAL IMPACT:

Amount: \$120,000 (not to exceed)

Funding Source: FY2018-2019/2023-2024 CIP, Miscellaneous improvements - Permitting and Licensing Management Software, MS017, page 12.

### ADDITIONAL INFORMATION:

- There was a need to replace the City's legacy permitting, licensing, inspection software (Tidemark) as it was at end of life and no longer supported, therefore in August 2018 the City Council approved the purchase of the EnerGov software system from Tyler Technologies. The new software went live in June 2021. Issues continued from implementation into 2022 and as the software continues to be used configuration changes to improve useability continue to be requested.
- In February 2022, Tyler Technologies officially changed their product names. The City's permitting, licensing, and inspections system formally called EnerGov is now called Tyler Enterprise Permitting & Licensing.

**PREVIOUS COUNCIL ACTION(S):**

Date: August 6, 2018

Roll Call Number: [18-1359](#)

Action: [Accepting](#) proposal of Tyler Technologies, Inc. for EnerGov Permitting, \$1,759,365, approving an agreement, and authorizing City Manager to approve future annual maintenance services. ([Council Communication No. 18-408](#)) Moved by Coleman to approve. Motion Carried 7-0.

**BOARD/COMMISSION ACTION(S): NONE**

**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE**

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