


COUNCIL COMMUNICATION

	Number:	21-535	Meeting:	December 6, 2021
	Agenda Item:	64	Roll Call:	21-1862
	Submitted by:	Dana Wingert, Chief of Police		

AGENDA HEADING:

Approval to enter into an agreement between the City of Des Moines and Broadlawns Medical Center (Broadlawns) for Mobile Crisis Mental Health Response Team (MCRT) services and the Crisis Advocacy Response Effort.

SYNOPSIS:

For many years, the Police Department has maintained an award-winning MCRT comprised of Broadlawns mental health clinicians who accompany and assist public safety professionals in responding to calls for service involving individuals in mental crisis.

To embrace an emerging industry best practice, the Police Department and Broadlawns developed a natural extension of MCRT which will divert appropriate 911 calls that are not criminal in nature or medical emergencies to well-trained mental health clinicians. Per the diversion response model, a member of the Crisis Advocacy Response Effort (CARE) will assist the caller in crisis by phone or in person, but generally will not be accompanied by a police officer or EMS professionals.

The MCRT services provided under this Agreement shall begin on December 6, 2021, to the extent of pending staff hires, and for CARE services pending staff hires, and shall continue until June 30, 2026. The City may request a 1-year extension as authorized in the agreement. ~~The agreement will expire June 30, 2026, unless the City requests a 1-year extension as authorized in the agreement.~~ The City will pay Broadlawns an annual fee of \$328,464.80 beginning June 1, 2022, with an initial cost amount of \$73,000 due by March 1, 2022 to assist with the cost of additional personnel.

FISCAL IMPACT:

Amount: FY2022 \$ 73,000
 FY2023 – FY2026 \$328,464.80 per year

Funding Source: FY2021-2022 Adopted Budget, Local Option Sales and Services Tax, Mobile Crisis Services page 85.

ADDITIONAL INFORMATION:

- The Police Department has created a CARE program to divert mental health 911 calls from law enforcement and fire emergency response, which are not criminal or medical in nature and instead provide persons contacting 911 with appropriate mental health and social service

programs. Broadlawns has agreed to provide staff with mental health experience and training in crisis intervention for youth and adults through the CARE program under the terms of the agreement. Staff members will provide on-site services in the 911 Communications Center, for a minimum of 40 hours per week, during the days and times determined by the City to provide CARE program services by handling mental health related calls.

- Emergency 911 calls will continue to be answered by senior public safety dispatchers, who will determine if a CARE program response is appropriate according to standard operating procedures. Such calls will be given to the on-site clinician to determine if a field response is appropriate.
- The City will provide Broadlawns staff with appropriate work space for clinicians, dispatch related training, emergency radios and mobile computers necessary for connectivity to the 911 Communication Center.

PREVIOUS COUNCIL ACTION(S): NONE

BOARD/COMMISSION ACTION(S): NONE

ANTICIPATED ACTIONS AND FUTURE COMMITMENTS: NONE

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