


## COUNCIL COMMUNICATION

	Number:	<b>21-500</b>	Meeting:	<b>November 15, 2021</b>
	Agenda Item:	<b>28C</b>	Roll Call:	<b>21-1736</b>
	Submitted by:	<b>Anna W. Whipple, CIO, Information Technology Director</b>		

### AGENDA HEADING:

Approval of purchase of Rapid 7 software from Insight Public Sector, per US Communities contract No. 4400006644, which is competitively bid.

### SYNOPSIS:

Recommend approval for the purchase of security information and event management (SIEM) software Rapid 7 InsightIDR subscription from Insight Public Sector, (Ken Lamneck, President and CEO, 6820 S Harl Avenue, Tempe, AZ 85283) per US Communities contract No. 4400006644, which is competitively bid. This purchase will cost \$149,111.79 which includes three (3) years of software services, quick start services, and product training for one (1) Information Technology (IT) Department staff member.

### FISCAL IMPACT:

Amount: \$147,213.14 for the software and \$1,898.61 for platform implementation training.

Funding Source: CIP Fiscal Year (FY) 2020-2021/FY2025-2026, MS001, C051IT, Enhanced Information and Communication System, Page 33.

### ADDITIONAL INFORMATION:

- Rapid 7 is a security software provider which offers a SIEM platform, InsightIDR. SIEM technology supports threat detection, compliance and security incident management through the collection and analysis of security and system data sources. These data sources include City network, server, desktop, and cloud services assets.
- InsightIDR SIEM will enhance IT Department staff's security incident response by continually analyzing event data collected and alerting on threats and suspicious events that occur on the City's network and devices. This continual analysis involves monitoring user behaviors, attacker behavior, and network traffic. When threat or events are detected, InsightIDR provides the alerting and produces the visualization of the threat timeline for IT Department staff to quickly review the attack chain and vector.

- The U.S. Critical Infrastructure Security Agency promotes SIEM as a cybersecurity best practice for all government agencies responsible for providing essential services. The addition of SIEM helps the City fulfill the goals of President Biden's July 28, 2021 National Security Memorandum on Improving Cybersecurity for Critical Infrastructure Control Systems.
- This purchase includes three (3) years of service, quick start onboarding engagement and training for one (1) IT Department staff member.
- Training is not included under contract No. 4400006644, this has been quoted at market rate.

**PREVIOUS COUNCIL ACTION(S): NONE**

**BOARD/COMMISSION ACTION(S): NONE**

**ANTICIPATED ACTIONS AND FUTURE COMMITMENTS:**

With the purchase of the Rapid 7 InsightIDR SIEM platform, the IT Department will need to budget for additional years of the service in years after FY25.

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