



Agenda Item:

057

COUNCIL COMMUNICATION City Manager's Office

GENERAL INFORMATION

Agenda Date: May 3, 2004

Communication

No.: 04-223

Agenda Item Type: Resolution

Roll Call No.:

Submitted by: William G. Stowe, WRF Administrator

SUBJECT—

Integrated Management System (Software and Customization Services)

SYNOPSIS—

The Wastewater Reclamation Facility (WRF) is requesting authorization to purchase Software and Customization services from Ops System Inc, (4020 Peggy Rd. SE, Suite K, Rio Rancho New Mexico). Four (4) requests for proposal were sent to prospective proposers, three (3) vendors responded with Ops System being the highest scoring, lowest cost proposal.

FISCAL IMPACT—

The total cost for these purchases is estimated at \$67,850.00. Funding is available under Fund Code EN267, Organization PWK990000, and Account 544250.

RECOMMENDATION—

Approval.

BACKGROUND—

Of the three firms submitting all presented and demonstrated an adequate level of experience with similar projects in size, scope and complexity. Each provided a functional project approach with two of the firms (OPS Sys and EMA) submitting a project schedule ranging from 4 to 6

months respectively. Technically the three proposals differ greatly in number of areas most specifically customization and support. EMA proposes a highly customized approach utilizing their support staff. OPS Sys proposes an “out-of-the-box” software approach; supporting work will be in concert with WRF personnel in establishing an initial data warehouse. All Max also proposes an “out-of-the-box” software approach; supporting work will rely heavily upon WRF personnel to establish the initial data warehouse. EMA and OPS Sys propose utilizing our existing database infrastructure (MS SQL), All Max does not operate on a MS SQL platform (non-compliant) and proposes implementing an additional database structure will which result in additional infrastructure and administrative costs.