



Agenda Item:

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## COUNCIL COMMUNICATION City Manager's Office

### GENERAL INFORMATION

Agenda Date: 03/08/04 Communication  
No.: 04-105  
Agenda Item Type: Resolution Roll Call  
No.:  
Submitted by: William McCarthy, Police Department

### SUBJECT—

RCC Consultants Inc. Technical Services Contract Extension

### SYNOPSIS—

RCC Consultants Inc., (J.Y. Nasser, Senior Vice President, 930 Thomasville Road, Suite 200, Tallahassee, FL 32303), is currently representing the City of Des Moines in maintaining contract compliance with the Police and Fire Communications Project vendor. Additional project issues with the prime contractor, Siemens ILG, have also created demands for RCC to assist with implementation oversight during the final stages of the RMS and Police Mobile Data Systems that are beyond the scope of their (RCC's) original contract.

### FISCAL IMPACT—

The extension of the RCC contract shall not exceed \$58,626.35.

### RECOMMENDATION—

Approval

## **BACKGROUND—**

RCC Consultants Inc. has been working with the City for several years and possess the knowledge to make sure the contract vendor meets their contract responsibilities. Several contract projects have surpassed the contract limits due in part to schedule changes by Siemens ILG.

Initially, the project schedule accounted for one or two revisions and anticipated completion in October or November 2002. In actuality, there were seven revisions with an acceptable schedule delivered in February 2003. RCC quoted 384 hours for on site performance of a variety of project related tasks. To date RCC has expended 400 hours for on site tasks. Efforts continue to center around the prime vendor's new product development, testing and deployment, which could not have been foreseen by the City or the consultant.

Other unexpected issues handled by RCC include radio console and communications failures; researching alternatives to the prime vendor's infrastructure; and performing contract reviews due to numerous issues associated with vendor compliance.

Additional efforts remain for the completion of this project. They include the Records Management System activation, acceptance testing, and reliability testing of scheduled upgrades. RCC estimates an additional 316 hours of effort on their part will be required to conclude the project.